

# COVID-19: NOTICE TO PATIENTS

At DIAGNOSTICARE we are committed to providing support for our communities throughout the COVID-19 emergency. **Our clinic remains open.** We are dedicated to maintaining a clean and safe environment for all our patients and employees.

We appreciate the anxiety that the COVID-19 emergency creates. We want you to be reassured that we are focussed on keeping our practice clean and safe for you, our patients, abiding relevant government guidelines.

**If you:**

- **Have ever been diagnosed with COVID-19; or**
- **Have ever had close contact with someone who to your knowledge has been diagnosed with COVID-19; or**
- **Have returned from overseas within the last 14 days; or,**
- **Have flu like symptoms (such as fever, cough, shortness of breath or sore throat)**
- **Have an exemption of wearing a mask**

**Please call the clinic before attending.**

When attending our clinic:

- We require mask wearing as a condition of entry. If you have an exemption, please make contact with us prior attending.
- We have hand sanitiser located in the clinic, please sanitise your hands before you enter the clinic and feel free to use this before or after touching regularly touched surfaces (ie doors, benches, EFTPOS machines)
- We encourage you to attend to your appointment alone if you are able
- We have spaced out all chairs to achieve safe social distances and are cleaned after each use.
- We have decreased the number of bookings to minimise patients in our waiting room.
- Let us know if any conduct, practice or behaviour causes you concern relating to COVID-19 risk

If you suspect you may have COVID-19, please call the COVID-19 Victorian dedicated hotline on **1800 675 398** open 24 hours, 7 days.